



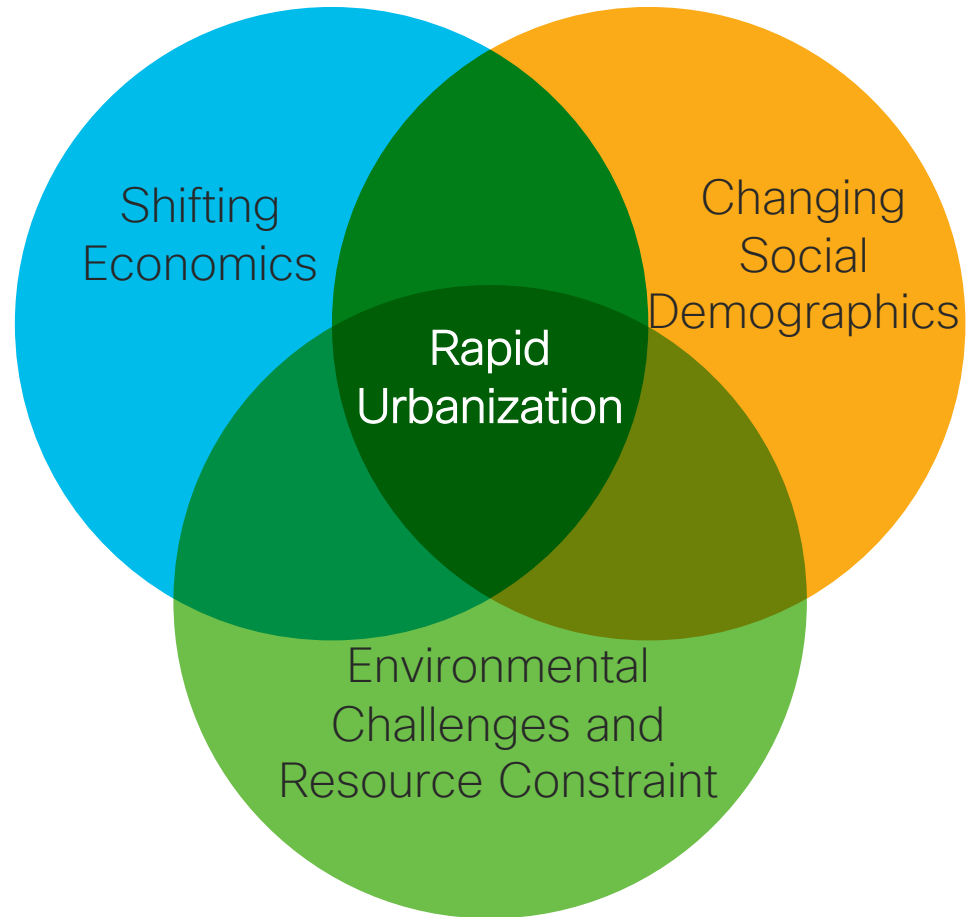
# Brave New World! Cisco experience for developing Smart Cities

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January 2019

# Global Trends Changing the Urban Landscape





# Why Smart Cities?



## Lighting

Up to **38%**

of overall municipal utility bill



## Parking

**30%**

of traffic congestion is caused by drivers circling to find a space



## Environment

**\$1.7T**

economic impact due to air pollution



## Urban Mobility

**\$300B**

Annual cost of congestion for US drivers.  
\$1400 per driver



## Safety and Security

**\$3.2T**

annual cost of crime in the US, including both direct and indirect costs



## Waste Management

**60%**

inefficiency in waste bin collection

# Cities Have Traditionally Addressed These Issues in Silos



Safety  
and Security



Urban  
Mobility



Lighting



Environment



Parking



Waste  
Management

Limited Sharing of  
Infrastructure Costs and IT Resources

Limited Sharing of  
Operational Insights

Missed Opportunities for  
Synergies and Cost Efficiencies

This Fragmented Approach Is Inefficient,  
Has Limited Effectiveness, Is Not Economical and Is Not Scalable

# Cities are Investing in Technology to Improve Urban Operations

**200 Million**  
passenger journeys  
being connected in metros alone



**4 Billion**  
streetlights need  
to get smarter



**1000**  
cities investing into  
public safety  
connectivity solutions



**P** **20 Billion**  
parking spots need  
to get networked



**1 Million**  
Traffic Control Systems  
need to be networked to reduce  
traffic congestion



**800K**  
environmental sensors to be  
connected. >90% of world  
population living over AQI threshold



**100 Million**  
points of data collection  
and control



# By Harnessing the Power of Data...



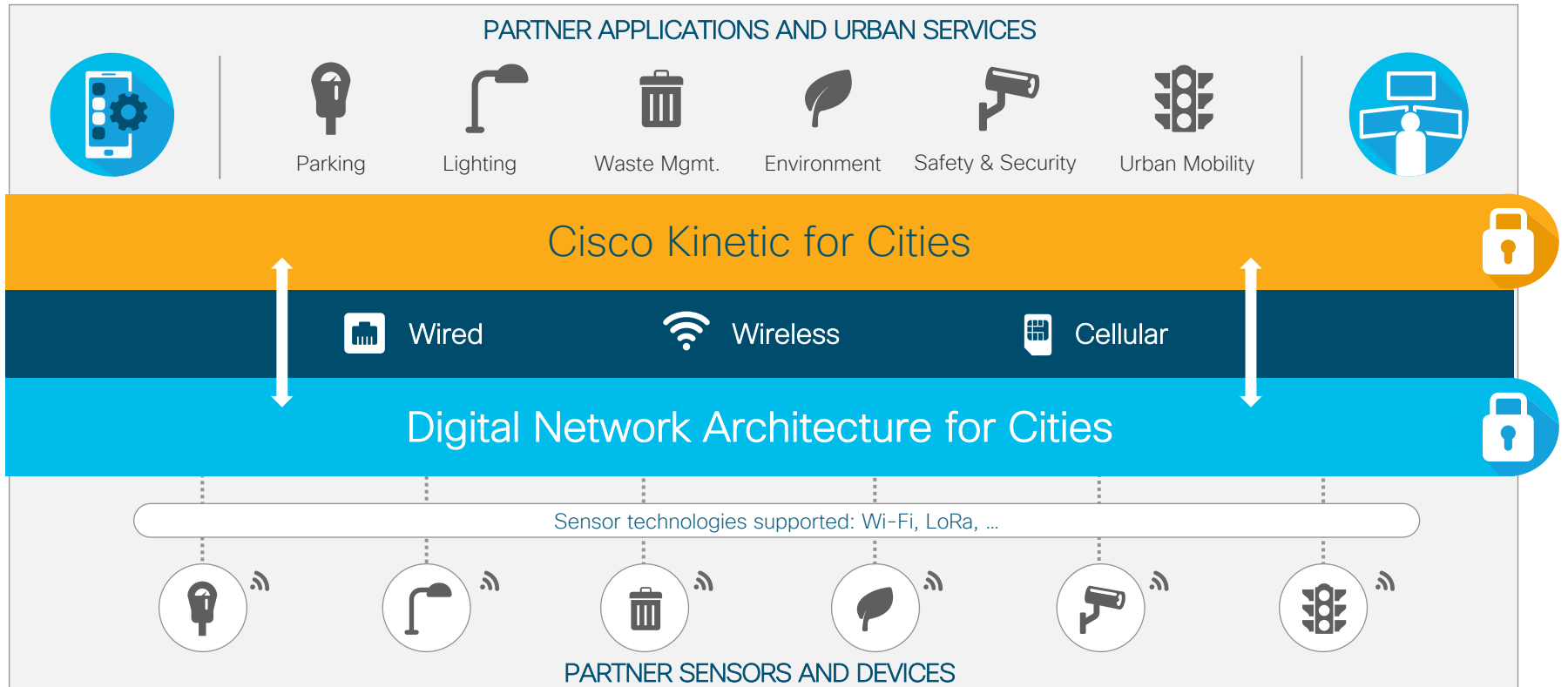


# Cities Can Create a...





# Cisco's Approach for Smart Cities



# Cisco Kinetic for Cities solution Architecture



MOBILE APPS



Transport Management



Water Management



Parking Management



Lighting Management



Waste Management



Environment



Safety and Security



Traffic Management

## PARTNER APPLICATIONS AND URBAN SERVICES



KINETIC for CITIES  
DASHBOARD  
monitoring/command  
control centers

## Cisco Kinetic for Cities

Wireless WAN  
(2G/3G/4G/ Wimax)  
DSRC/LMR



Public/Private WAN

Jasper

Activity

Cisco Digital Network Architecture for Cities and Multisensor Network

## STREET



Water



Parking



Street Lighting



Waste



Environment



Safety and Security



Traffic



People

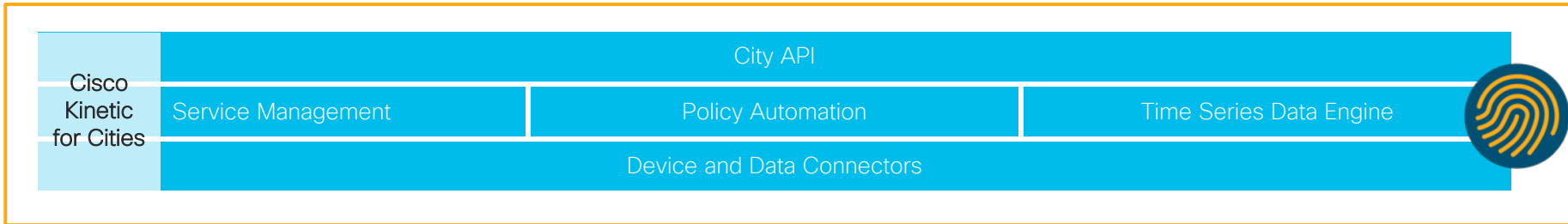


Street Furniture

CISCO and  
PARTNER  
SENSORS



# Cisco Kinetic for Cities – What it Does

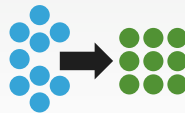


## Data from any device



- Aggregate and normalize data across multiple sensors
- Digital Model for the City

## Cross-domain information



- Enable cross-domain contextual control (ie. With outdoor lighting & crime)
- Process automation through policies

## Open ecosystem



- Expose APIs for local and global ISVs Applications
- Secure Key Management and Role based access control



Parking

# Parking Has Multiple Challenges



## CITY AGENCIES

Parking Revenue Loss  
Severe Congestion  
(30% of Traffic)  
Inefficient Resource  
Allocation  
Damaging Environmental  
Impact



## CITIZENS

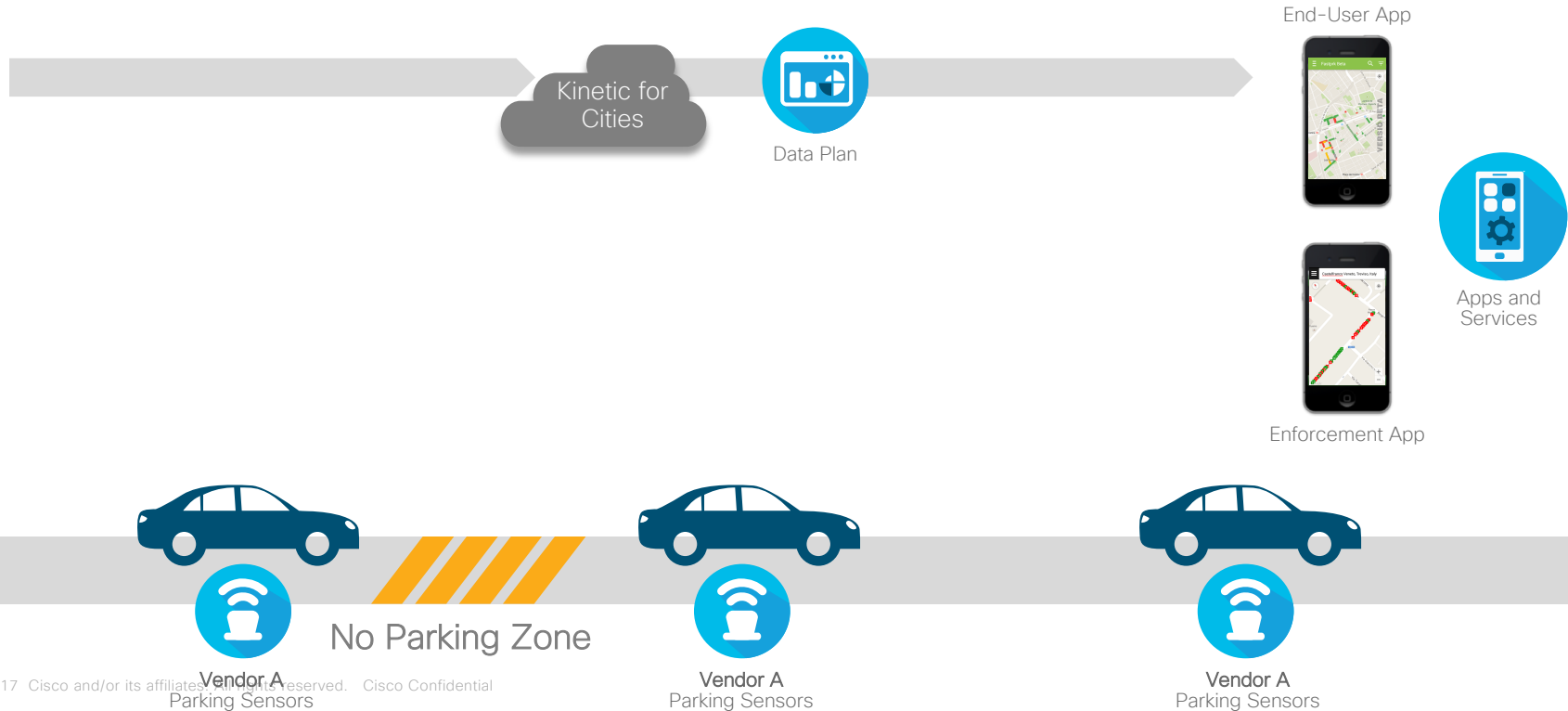
Significant Waste of Time  
Economic Cost  
Limited Payment Methods  
Major Source of  
Frustration



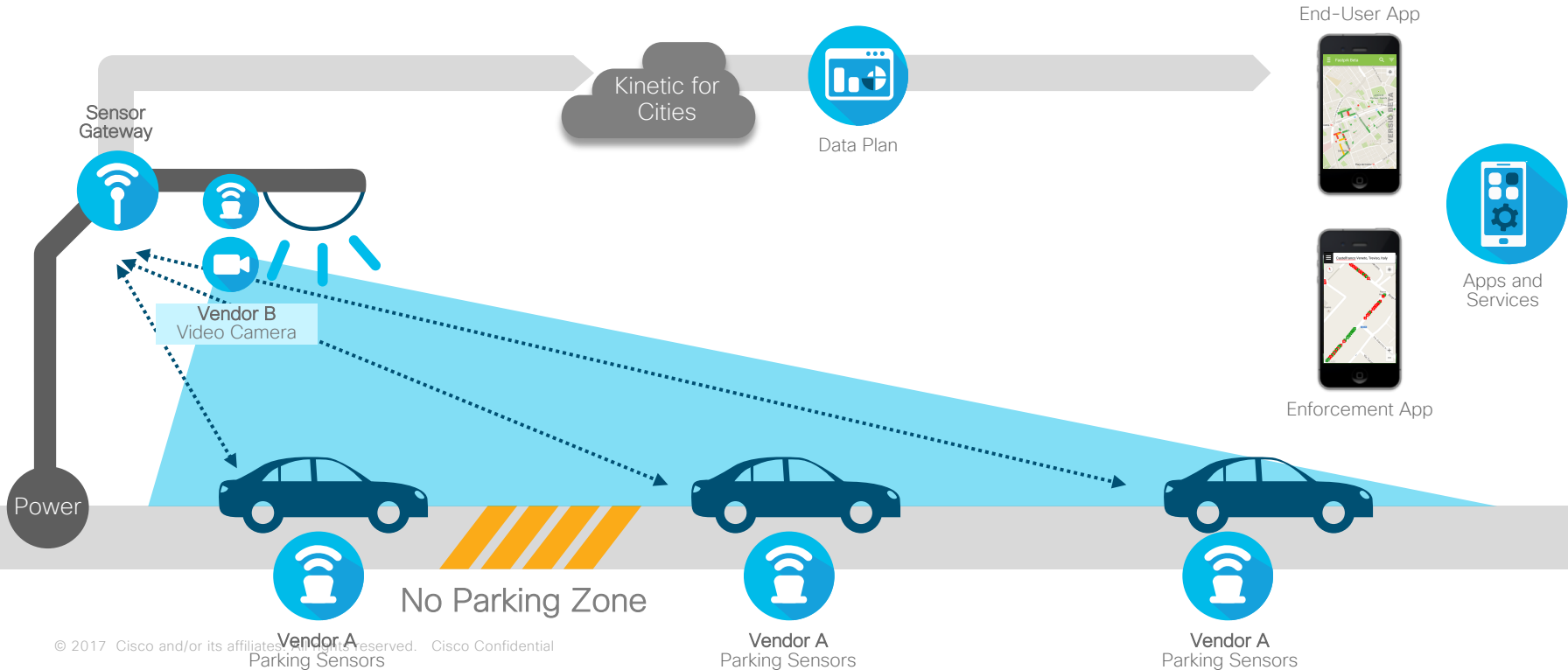
## BUSINESS

Loss of Business Due  
to Lack of Parking  
Customer Frustration  
Limited Ability to  
Influence (No Data)

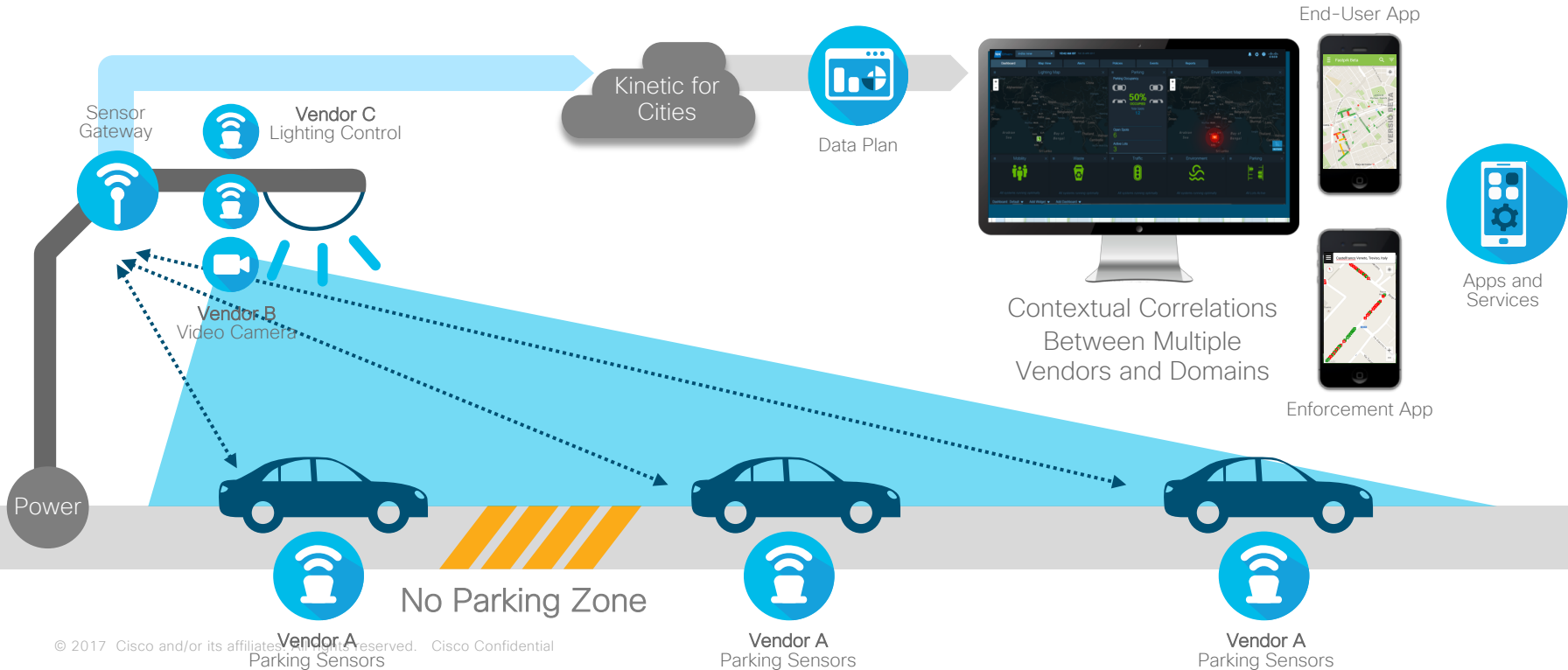
# A Platform Approach Normalizes Data from One Sensor Type and Vendor...



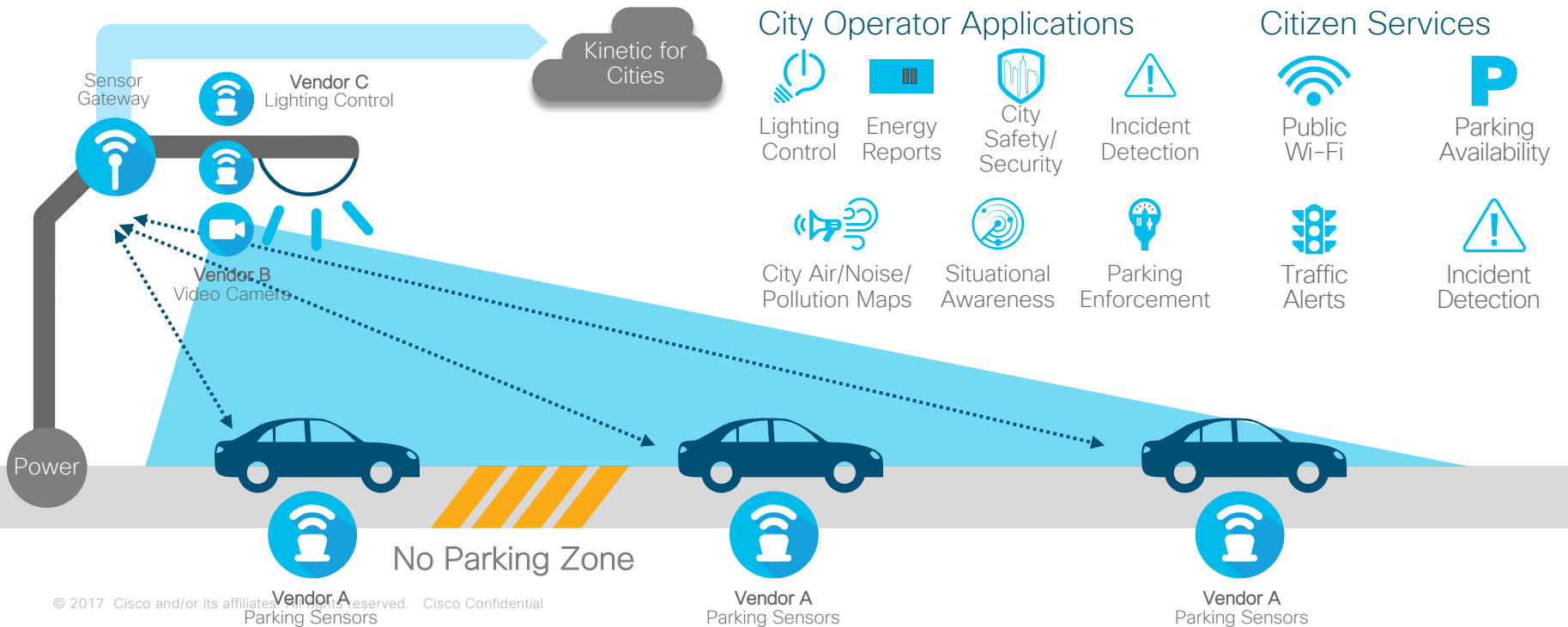
# to a Multi-Vendor Approach...



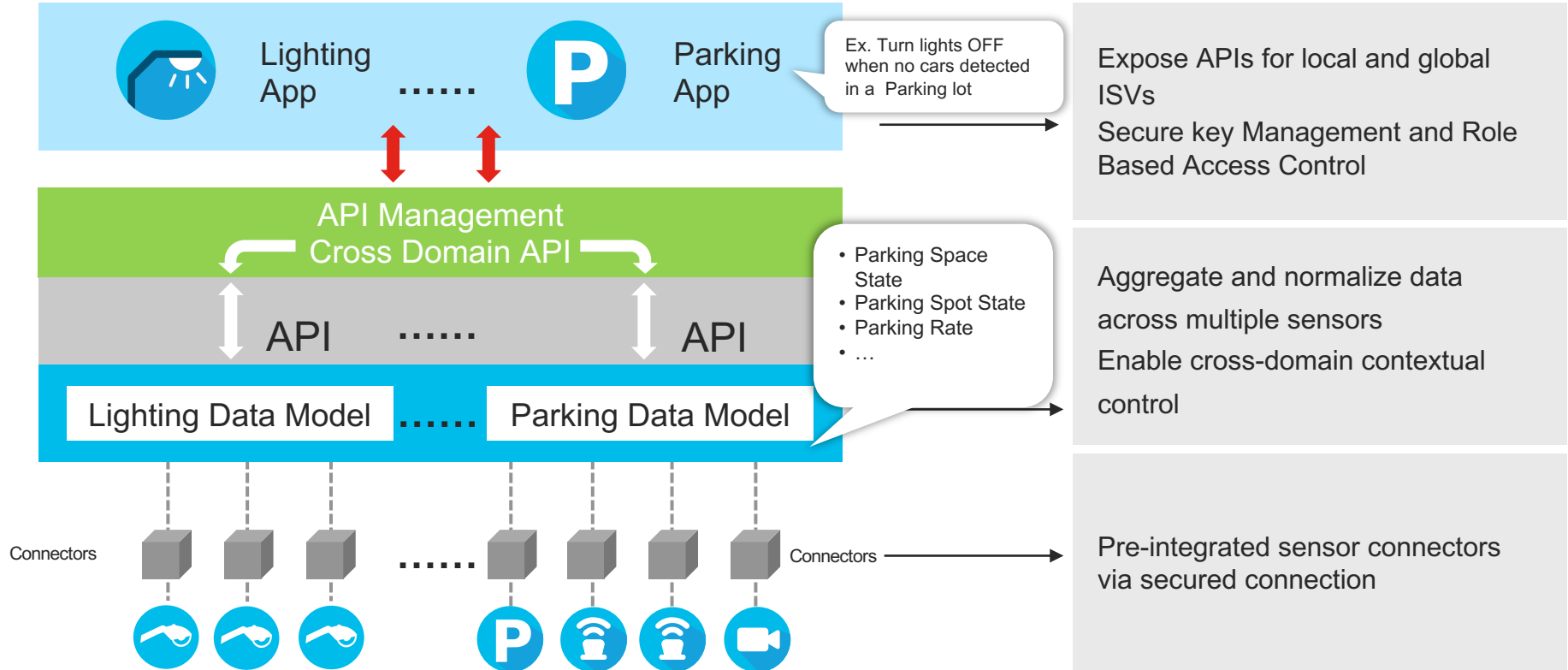
# Across Myriad City Infrastructure Assets



# Enabling Contextual Correlations Between Domains



# Cisco Kinetics for Cities – Digitizing City Operations







# Lighting

# Smart lighting solution transition



Customer Value Created

# Legacy lighting

Waste of real estate

---

Bad for the environment

---

Hard to maintain

---

Inefficient

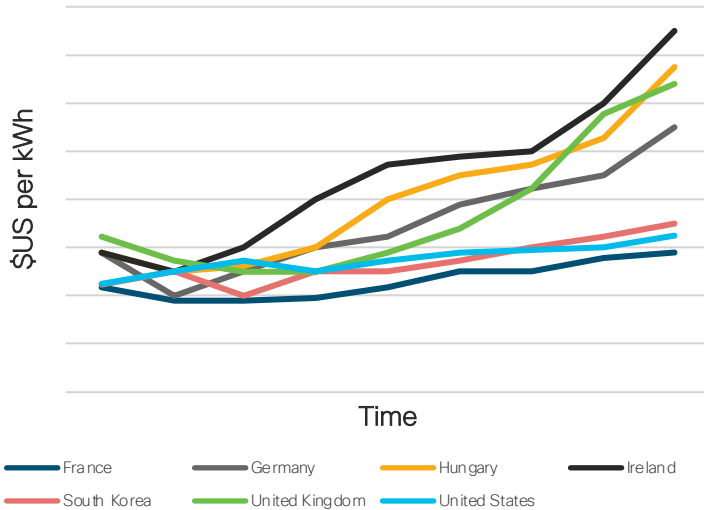
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Expensive

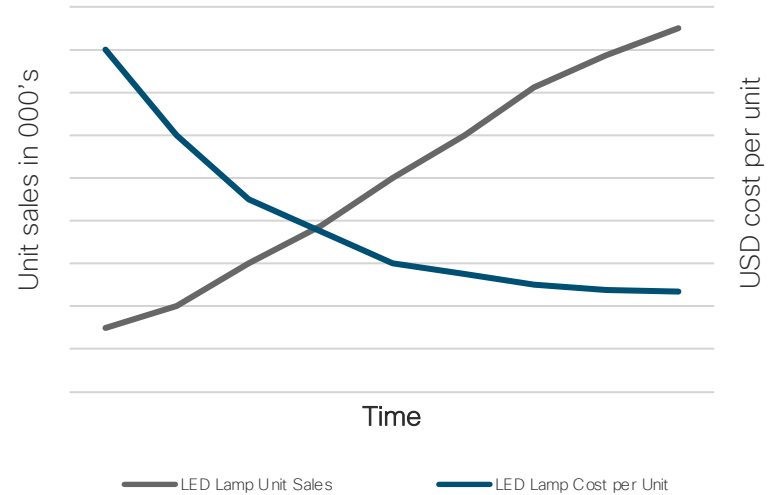


# Why Kinetic for Cities lighting?

## ELECTRICITY PRICES BY COUNTRY, WORLD MARKETS



## LED UNIT SALES AND PRICING



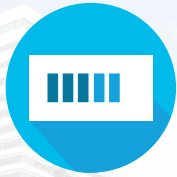
(Source: Energy Information Administration; International Energy Agency)



# Kinetic for Cities Lighting: Use cases



Visibility to all the  
Lights in the City



Metering



Scheduling Services



Group Control



Real Time Control



Fault Detection



Strobe  
(Cross Vertical)



Fault / Potential  
Security Alert  
(Cross Vertical)



Traffic and Weather  
Based Lighting  
Adaptation



Accident Based  
Lighting Adaptation



Intelligent Light  
Poles with  
Dynamic Signage



# Safety and Security

# Cost of Crime

\$3.2  
TRILLION

Annual Cost  
of Crime in the  
US, Including  
Both Direct and  
Indirect Costs.\*

\* "The Cost of Crime" by David A. Anderson,  
Centre College's Paul G. Blazer Professor  
of Economics, Foundations and Trends in  
Microeconomics, Vol. 7: No. 3, published in 2012.

## The Cisco Kinetic for Cities Safety Solution

- Monitors location conditions
- Detects incidents early
- Responds to incidents effectively
- Uncovers criminal trends and patterns

# Key Stakeholders



## Public safety related agencies

Police Departments, Emergency Response, Sheriff's Offices, Fusion Centers, Homeland Security, Fire Departments



## Critical Infrastructure

Airport, Ports, Railway Stations, Museums, Hospitals, Utilities and Power Generation



## Businesses

Malls/Shopping Centers, Banks, Manufacturing, Retail Showrooms, Hospitality, Data Centers, Private Security Agencies, Campus







# Waste Management

# Introduction

1

Solid waste management is increasingly becoming a critical issue for municipal authorities across the globe

2

Solid waste is a large source of methane, a powerful GHG that is particularly impactful in the short-term

3

Uncollected solid waste contributes to flooding, air pollution, and public health impacts such as respiratory ailments, diarrhea and dengue fever.

4

Collection costs represent 80 to 90% of the municipal solid waste management budget

5

In Developed Countries, More than 70% of containers are being picked up with very low fill levels

# Waste Management Challenges



Unknown Waste Collection Patterns



Increased cost in Waste Collection and Maintaining Landfills



No Actionable Advice



Unpleasant Citizen Experience



Public Health Risk due to Overflowing, Unmanaged Waste Bins



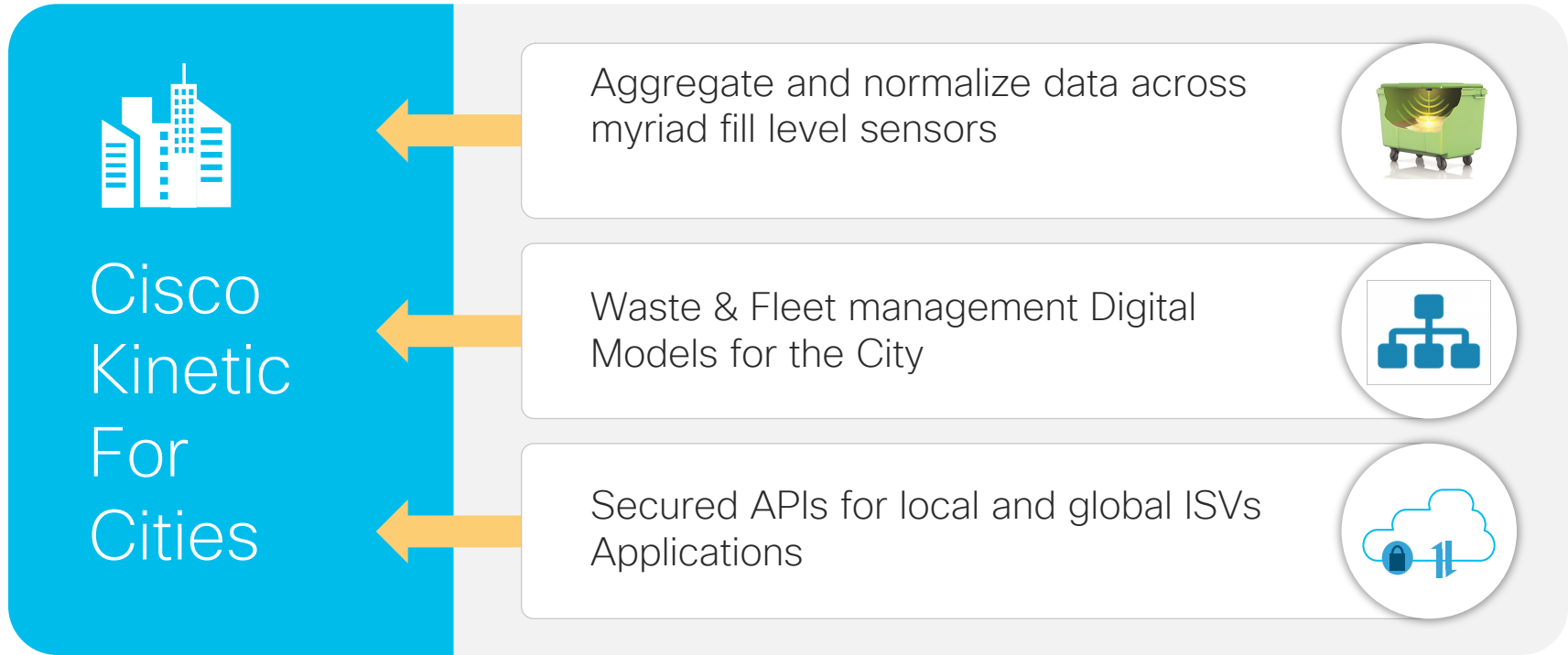
Urban Decision Makers do not have Information to Drive Urban Development



Cities Cannot Track Generation and Disposal of Waste



# Built in to Cisco Kinetic for Cities Platform



# Cisco Kinetic for Cities Waste Management: Capabilities



Visibility of all Waste bins (Sensors)



Fire Alert



Route Optimization of collection vehicles



Monitoring of waste collection vehicles



Fallen Bin Alert



Preventive Maintenance



Reports



Real-time tracking of vehicles



Weight of Waste generated

# Cisco Kinetic for Cities Waste Management Solution

bengaluru

10:51 AM IST MAR 26, 2018

ENG



Kinetic For Cities

Dashboard

Map View

Alerts

Policies

Events

Reports

SOP

Module Layers +

Search



<input type="checkbox"/>	Name	Domain
<input checked="" type="checkbox"/>	Solid_WasteBin	Waste Management
<input checked="" type="checkbox"/>	Solid_WasteBin	Waste Management
<input type="checkbox"/>	Solid_WasteBin	Waste Management

Previous 1 Next

E  
2 50%

1 50%

▼ Details Waste Level Filter

WASTE MANAGEMENT

Waste Bin Fill Level: 0-100

Start: Kadabeesanahalli, Bengaluru, Bengaluru

End: Devara Beesana Halli, Bengaluru, Bengaluru

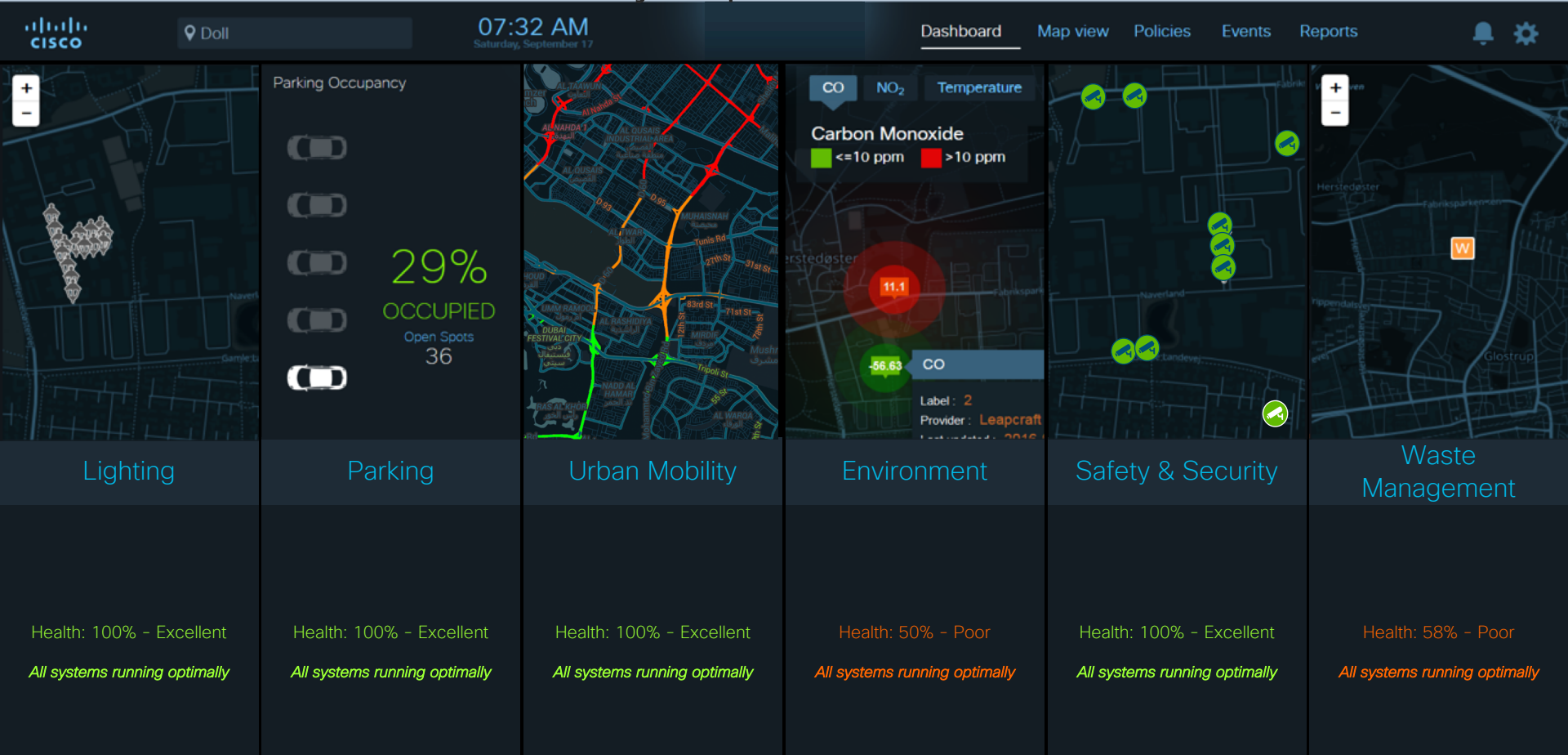
Empty  Full

Reset Optimize Waste Route



How it All Works Together

# Cisco Kinetic for Cities Dashboard - A Single Pane for City Operations





# Cisco Kinetic for Cities Dashboard: A Single Pane Across Use Cases



Jaipur

07:13 AM CEST SAT 25 NOV 2017

ENG



Kinetic For Cities

Dashboard

Map View

Alerts

Policies

Events

Reports

SOP

Environment

Lighting

Parking

Traffic

Mobility

Safety & Security



Health: 67% - Fair  
All systems running optimally

Health: 71% - Fair  
1455 of 2031 lights active

Health: 100% - Excellent  
All Lots Active

Health: 100% - Excellent  
All systems running optimally

Health: 100% - Excellent  
All systems running optimally

Health: 100% - Excellent  
All systems running optimally

Environment Map

Lighting Map

Parking Map

Environment -

AQI CO CO<sub>2</sub> SO<sub>2</sub> O<sub>3</sub> NO<sub>2</sub> PM<sub>2.5</sub> PM<sub>10</sub>

Temperature Humidity Noise Lux

Air Quality Index

162

RAJASTHAN

HALEENSEE

Dashboard: Default

Add Widget

Add Dashboard



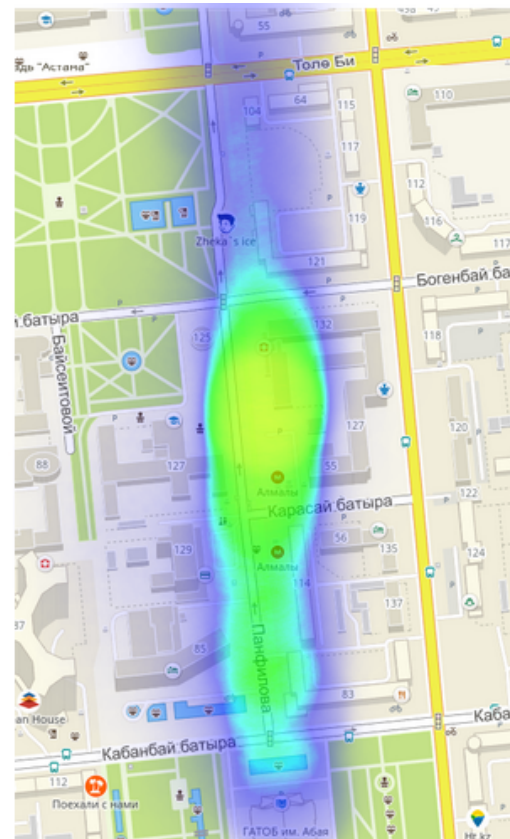
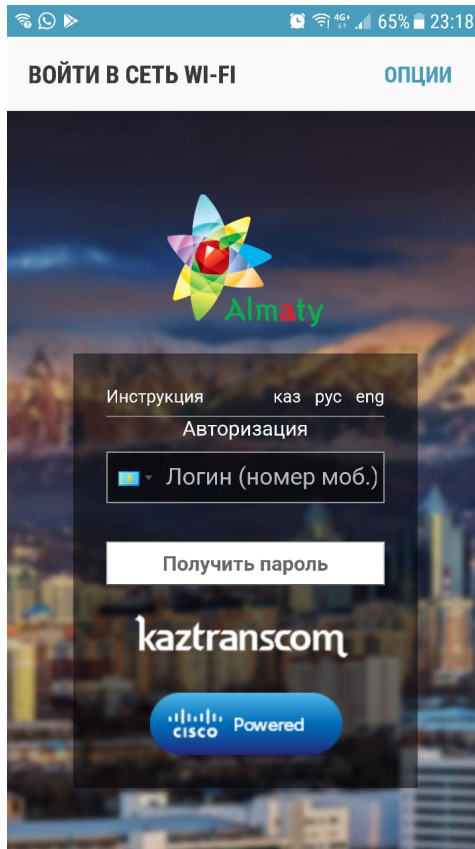
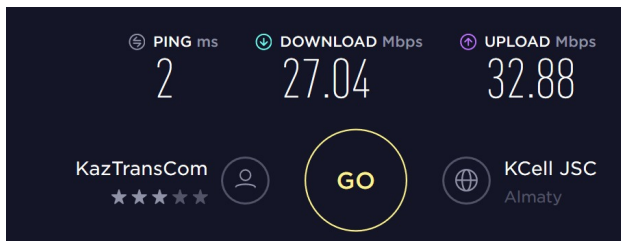
# Customer Deployments

# Public WiFi in Almaty, Kazakhstan

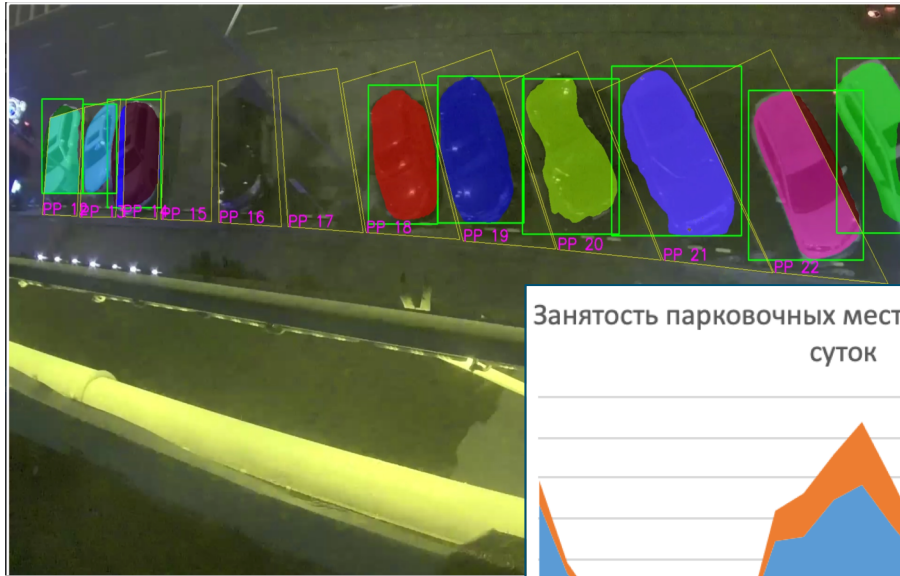
## Concept:

### WiFi+ CMX:

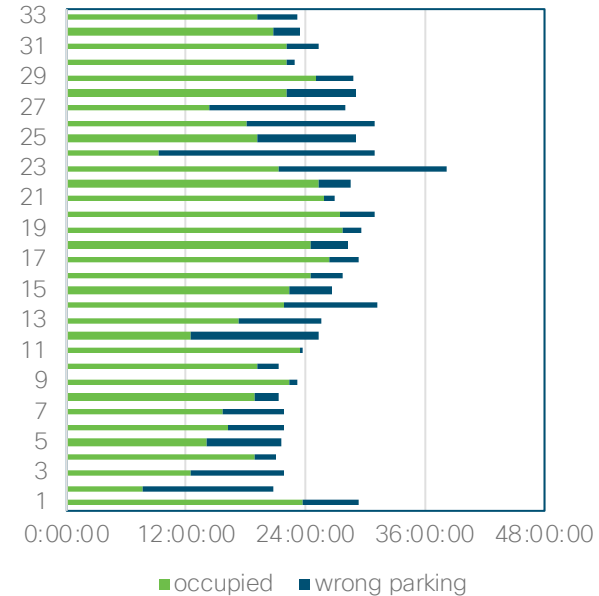
- Increase attractiveness of pedestrian zones in the city;
- Platform for advertisement and feedback from the citizens;
- Big data for City Administration office analysis



# Parking, Almaty, Kazakhstan



Статистика загрузки парковочных мест за период



# Remote Services for Citizens



# Remote Services for Citizens





# Measuring City Health

Measure NO, NO<sub>2</sub>, SO<sub>2</sub>, O<sub>3</sub>, PM 1, PM 10, PM 25, C, Rh, Db

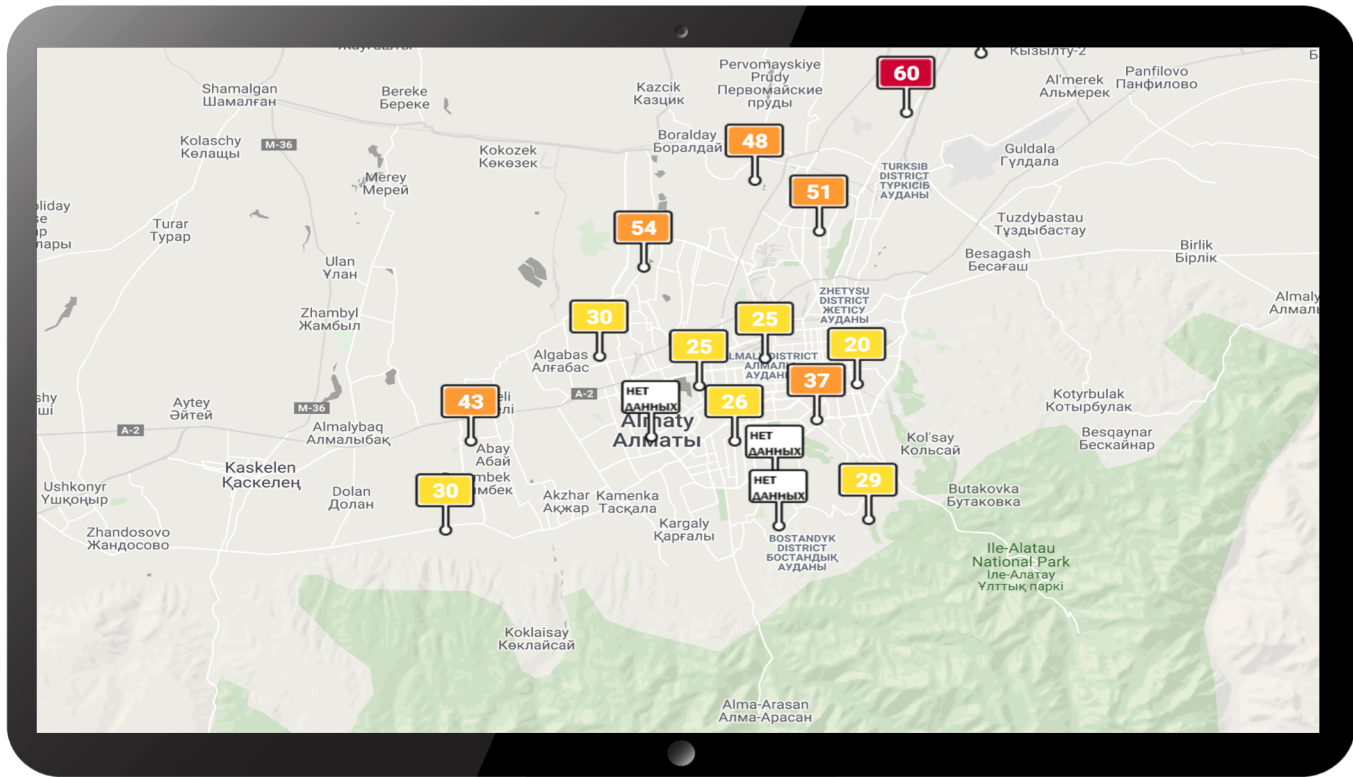
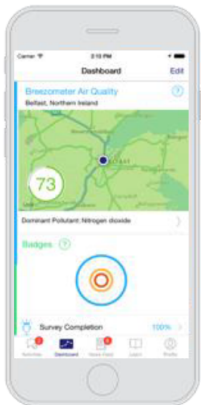
Sample Air Every 2 Minutes

Easy Installation using Existing Power Sources (5w)

Benchmark with high accuracy against Air Quality Monitoring Stations



# Creating City Environment Heat maps



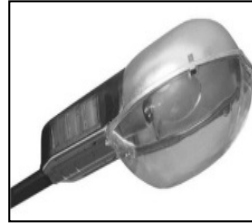
Source: <https://airkaz.org/>



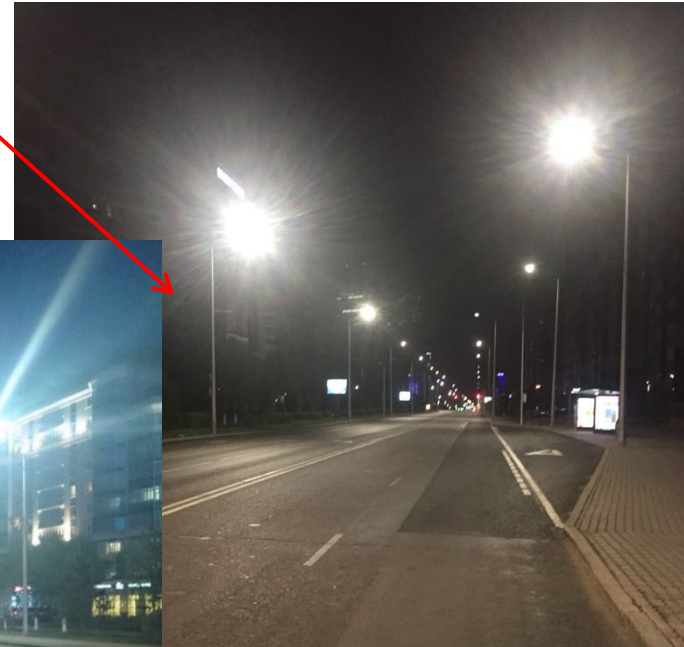
# Smart Lighting

Project concept:  
smart lighting as a  
base for smart city

OLD



NEW

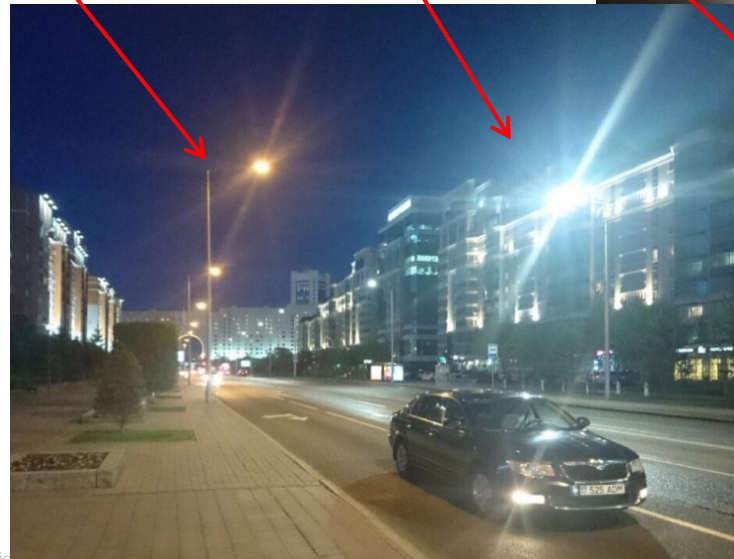


**200** controllable  
luminaries Philips

**4** Digital Control  
cabinets

**4** Cisco routers with  
LoRa modems

**204** Nodes in Cisco CKC



Dashboard

Map View

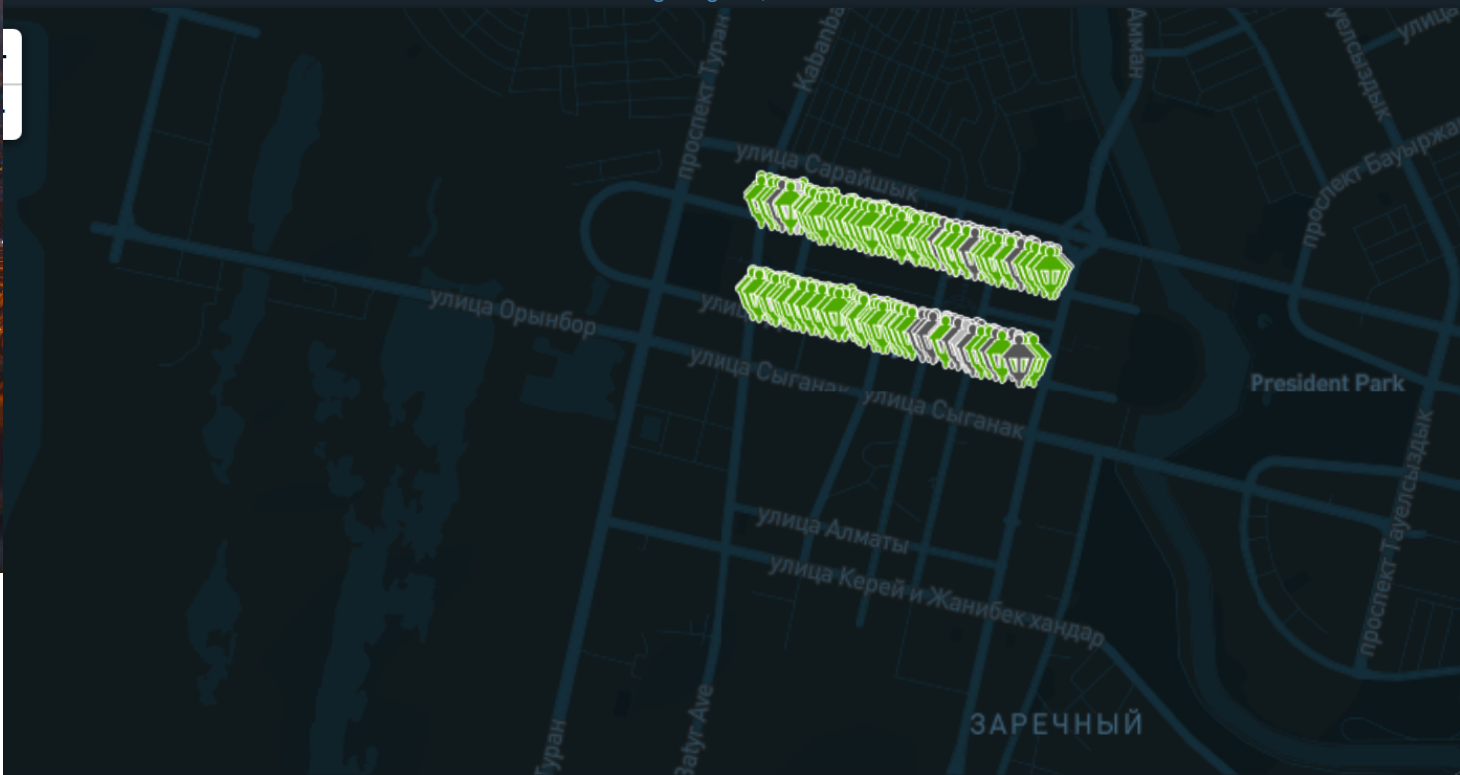
Alerts

Policies

Events

Reports

Lighting Map



Lighting

Lighting Status

**94%**  
CONNECTED

Lights On  
**131**

---

Total Lights  
**187**

---

Light Groups  
**0**

Lighting

176 of 187 lights active

# Cisco Kinetic for Cities Key Differentiation



## Platform Approach

- Vendor agnostic
- API's and information data models
- Event response paradigm
- Pay as-you-grow



## Multiple Domains

- Use cases across  
Lighting,  
Parking,  
Environment,  
Waste Management  
Urban Mobility ,  
and Safety and  
Security



## Security

- Secure, end-to-end architecture
- Data encryption
- Cloud security
- API management



## Ecosystem

- Enabling application developers to provide differentiated Urban Services experiences for Cities and Citizens
- Integrated, certified sensor vendors with global reach



## Network

- End-to-end solution validation with CVD
- Best-in-class Security

# Cisco Kinetic for Cities Partner Ecosystem

Cisco DevNet provides access to API's, sandbox and documentation



Parking



Lighting



Urban Mobility  
Traffic, Transit,  
Crowd



Environment



Safety and  
Security



Waste  
Management



More...

Certified Urban Services

Certified Applications

Certified Sensors



Over 70 Partners integrated



# Creating Shared Value



## CITY AGENCIES

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Optimizes operations through real-time data intelligence and intra-agency collaboration; more citizen engagement.



## CITIZENS

---

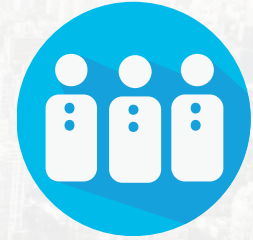
Provides city services through visibility into real-time city data, including mobility, connectivity, safety and other key services for improving elements of daily life



## BUSINESS

---

Drives new revenue streams and economic development by enhancing awareness of customer activity and behavior



## DEVELOPERS AND VENDORS

---

Fuels application development of city data to help cities improve operational efficiencies, engage citizens and boost economic viability



# Resources

# Resources:

- Website: [cs.co/cities](https://cs.co/cities)
- Blogs: [blogs.cisco.com/government](https://blogs.cisco.com/government)
- Digital Transformation Map: [cisco.com/go/digitalmap](https://cisco.com/go/digitalmap)
- Cities Digital Value at Stake: [cs.co/digitalcity](https://cs.co/digitalcity)
- Follow the conversation: @CiscoGovt
- YouTube Playlist: <https://www.youtube.com/playlist?list=PLEE1CB50148EBA975>

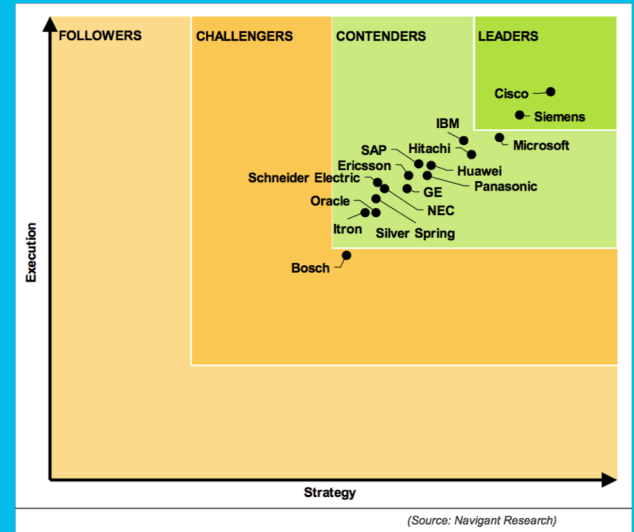


# Cisco Kinetic for Cities Market Leadership



Success around the world...  
with more each day!

# Cisco Kinetic for Cities Ranks #1 among Smart Cities Suppliers !





# Digital Transformation Map

We're in 120 cities and 165 countries around the world - here is our current showcase of digital transformation.

*More coming soon.*



Filter ▾

Drag map to explore the globe







# Cisco Kinetic for Cities 4.0

## Features and Capabilities

# Domain Capabilities

## Parking

Poor parked vehicle (PPV)

Real-time Parking

Occupancy Availability

Real-time turnover information

Parking Guidance (Reference)

Parking Enforcement (Reference)

Parking Policies:

- Fare
- Overstay
- No-parking zone
- Loading/Standing zone

Reports

- occupancy, session, turnover reports

## Lighting

Scheduling Model (Cimcon)

Fault Model & Power Meter parameters (Cimcon)

Lighting Control:

- Change of status (On/Off/Dimming)
- Dimming Percentage
- Energy Use
- Power Status
- Visualization of Lights
- **Schedule Definition – time based schedule**

Reports

- Energy Usage Reports (Estimated)

## Environment

Air Quality Index (AQI)

- Color Code
- Remarks

Provider based heat map visualization AQI/BAQI (Breezometer)

Moving Environment Sensing (PAQS)

Structural/Vibration Monitoring

Air Quality Sensing (older APIs)

Pollution Playback in dashboard to view playback

Reports

- AQI, CO2, SO2, Lux, Noise, CO, Temperature etc. reports

## Urban Mobility

Travel time

Vehicle classification and counting (Calculation improvements)

Vehicle, Pedestrian direction Device dwell time and count

Pedestrian, Vehicle count and classification

Average speed

Congestion

**Distribution of Incidents**

Reports

- Vehicle, Pedestrian count
- Dwell time

# Domain Capabilities & Dashboard



## Safety and Security (New)

### Command and Control

- Alert > Validate > Act

### Alerts

- Intrusion/Object detection
- License Plate Recognition
- Facial Recognition
- Slip and Fall Detection
- Fire and Smoke
- Loitering
- Queue Alert
- Perimeter Alert - intrusion within defined perimeter
- Wrong way Alert
- Crowd Alert

### Reports

- Incidents Report

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## Waste Management (New)

Bin Fill Level Monitoring

Bin Overflow Alert

Fire Alert

Visualization of collection routes

Tracking of Garbage Trucks

### Reports

- Fill Level Trend
- Temperature/Battery Trend



## Dashboard

Dashboard Personalization

### Persistent Alerts and SOP Integration

Themes enhancement

Localization

Intuitive Dashboard view (Split view)

Search/Sort Sensors, Providers  
Enhanced Reports (Slicing and Dicing)

Sensor, Street Layer Overlay

Polices and Events

Reports



## Video (New)

Video wall capabilities  
Ad-hoc camera views & controls

*\*Features listed in green = New with 4.0*



# Cisco Kinetic for Cities Video

# Smart City/Operator – Challenges



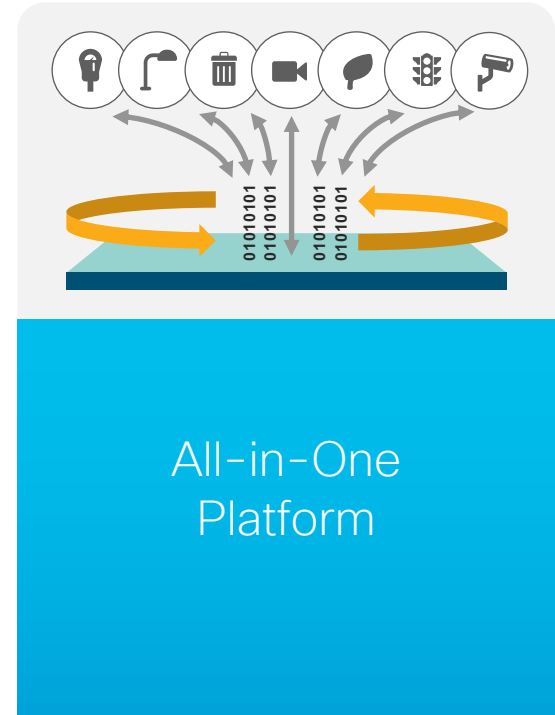
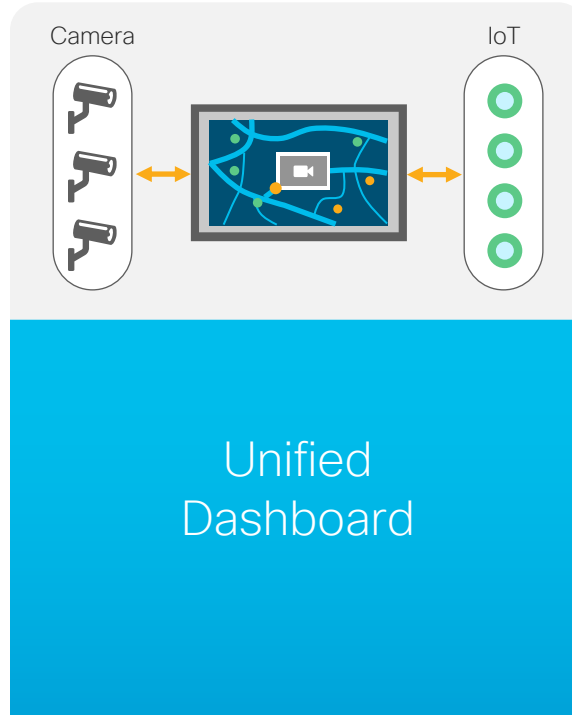
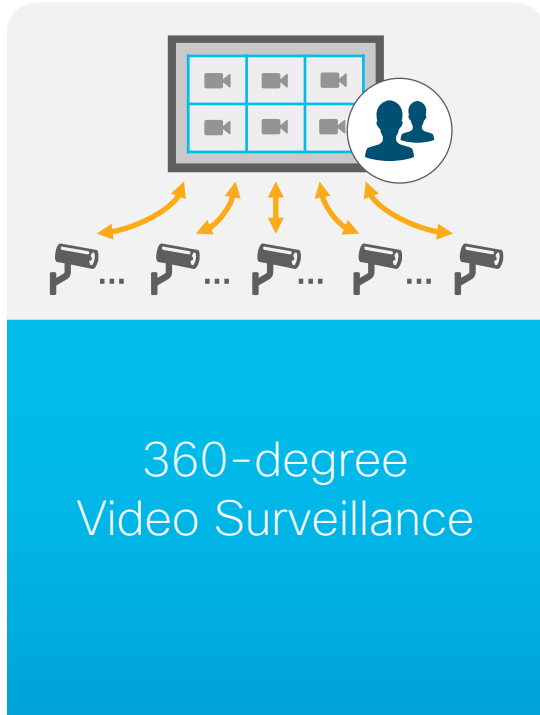
Few of the challenges are listed below:

Receiving important camera streams from multiple VSM's to a single operator console

Ability to search and locate for specific camera in an array of camera's deployed across city.

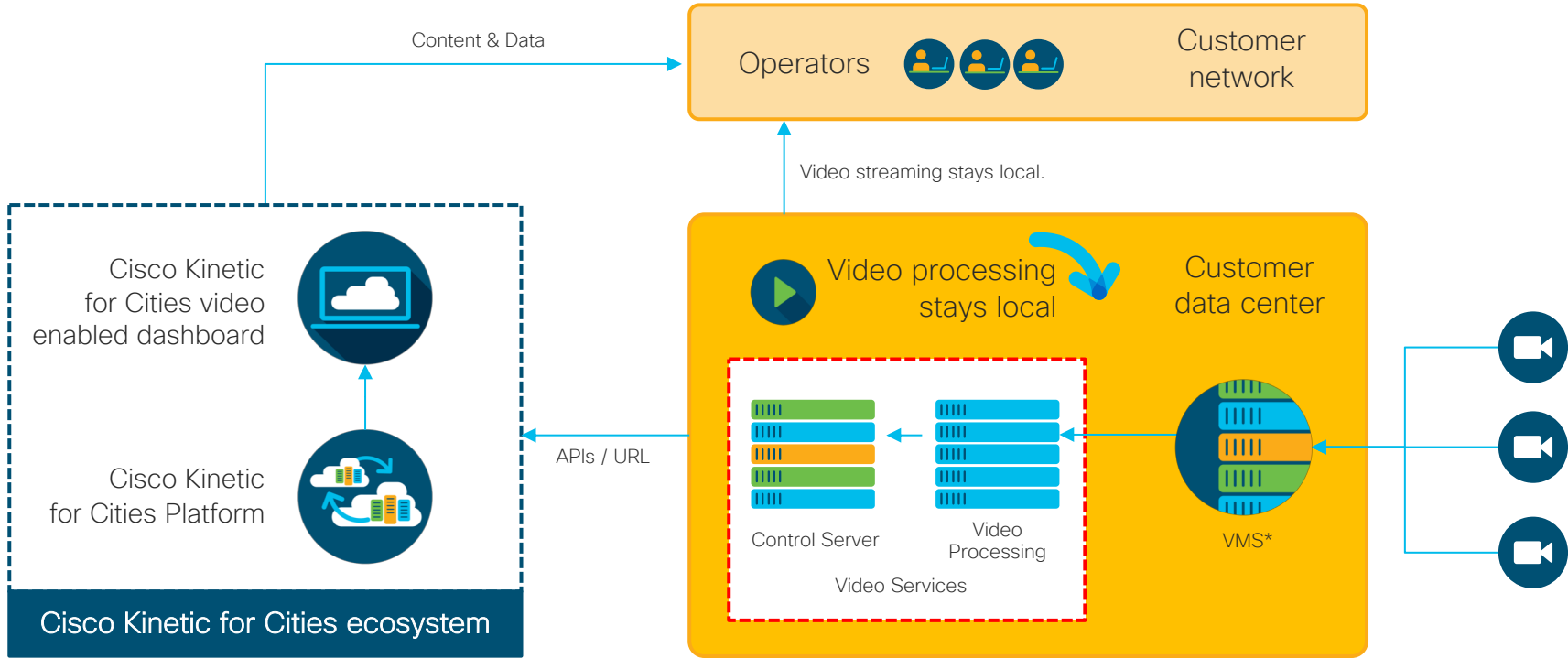
Correlating IOT data with Video cameras for informed decisions.

# Cisco's Solution



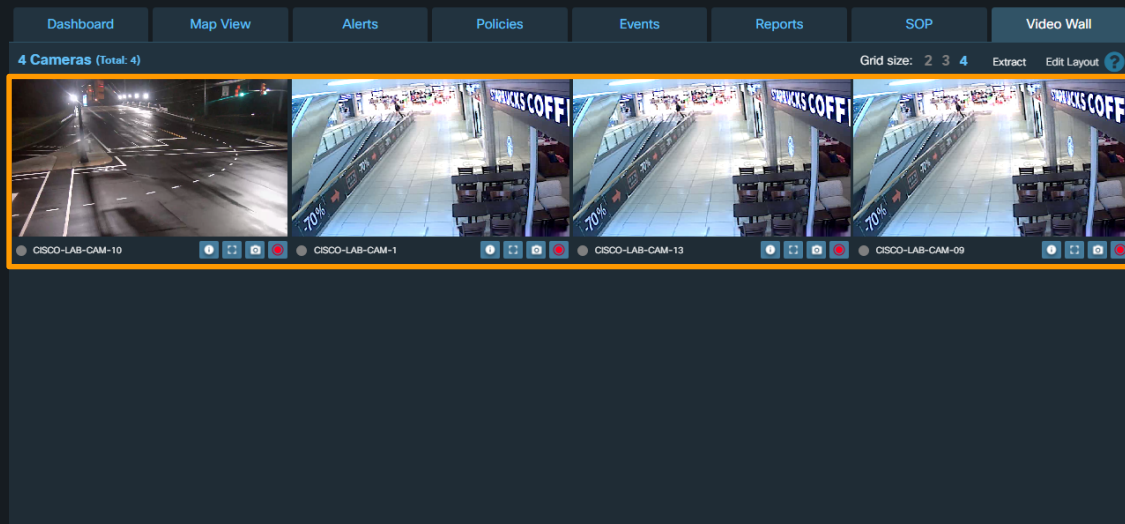


# Cisco Kinetic for Cities Video Solution High level Architecture



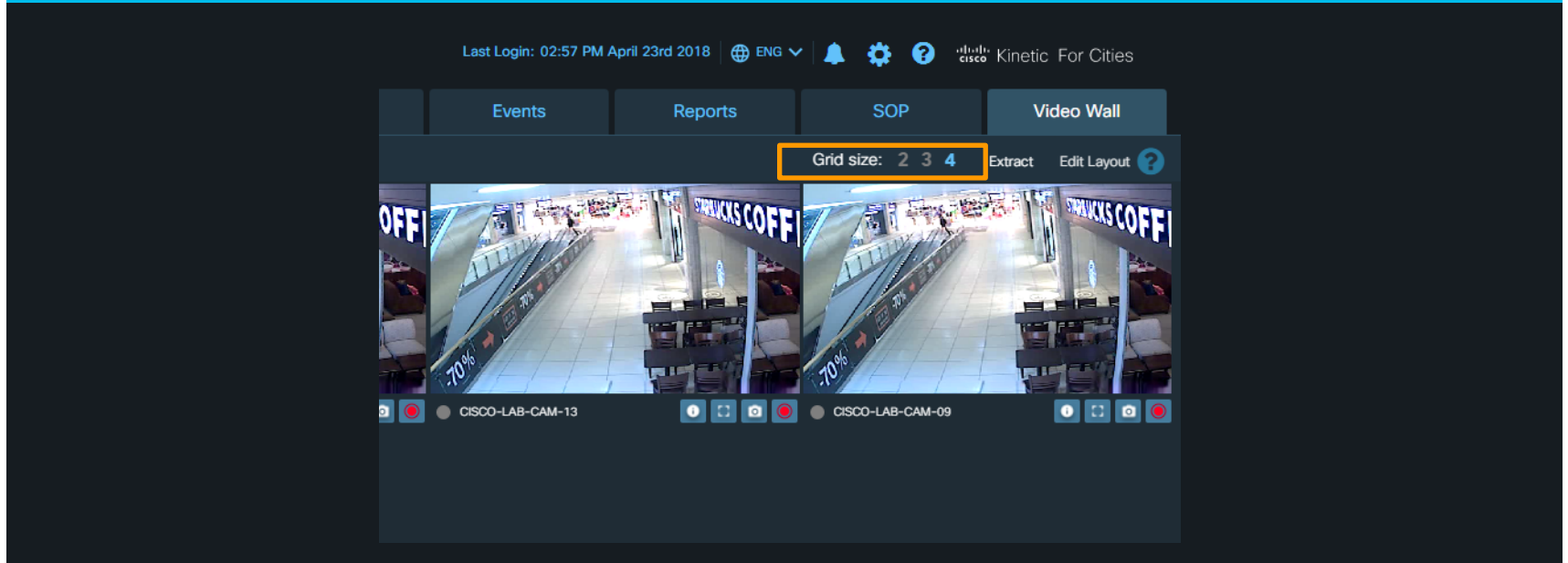
# Video wall features

## Video wall – Grid View



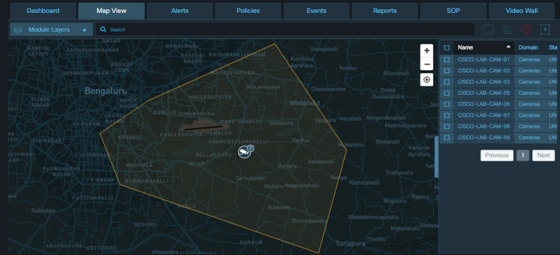
# Video wall features

Grid size selection based on operators comfort for viewing camera

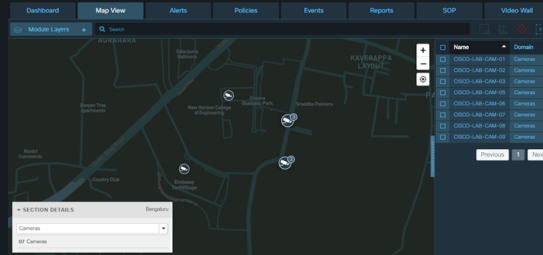


# Video wall features

Geo tagged camera in Map View for easy correlation between the view and its location



Cluster view



Geo tagged Camera icons



Live video in Map View

# Video wall features

Camera controls for easy management  
Ad-hoc recording for capturing suspicious activity or events



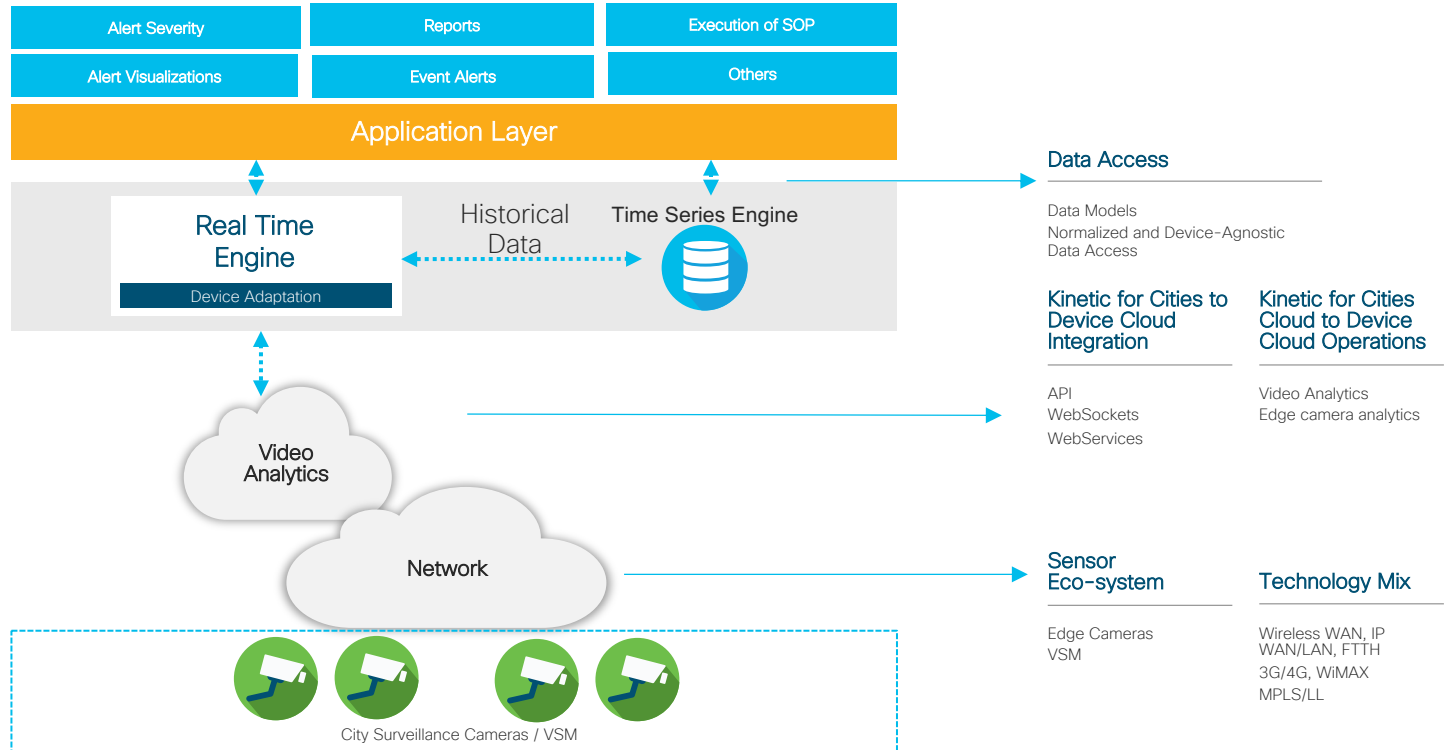
CISCO-LAB-CAM-10





# Cisco Kinetic for Cities Safety and Security Solution

# Cisco Kinetic for Cities Safety and Security Solution Architecture



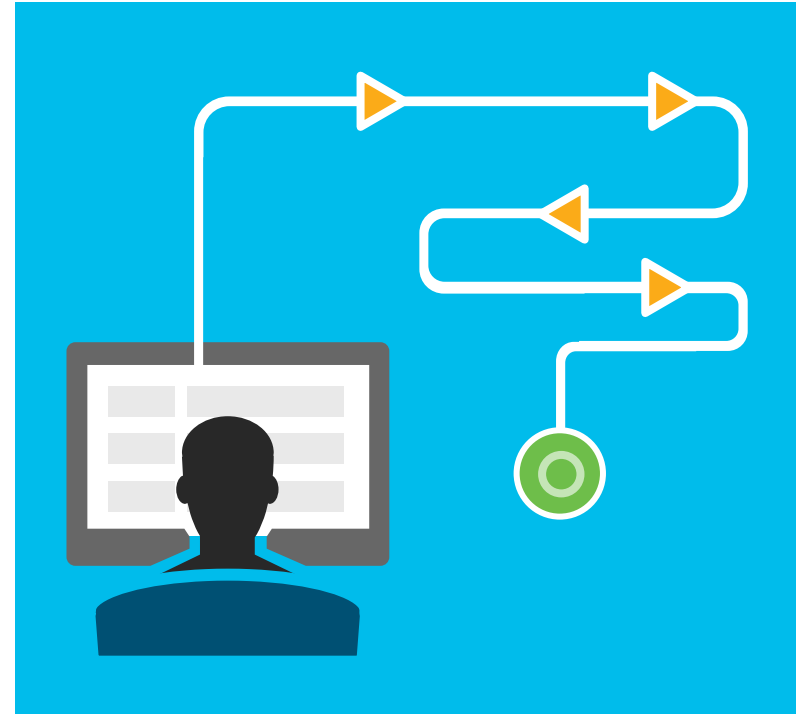




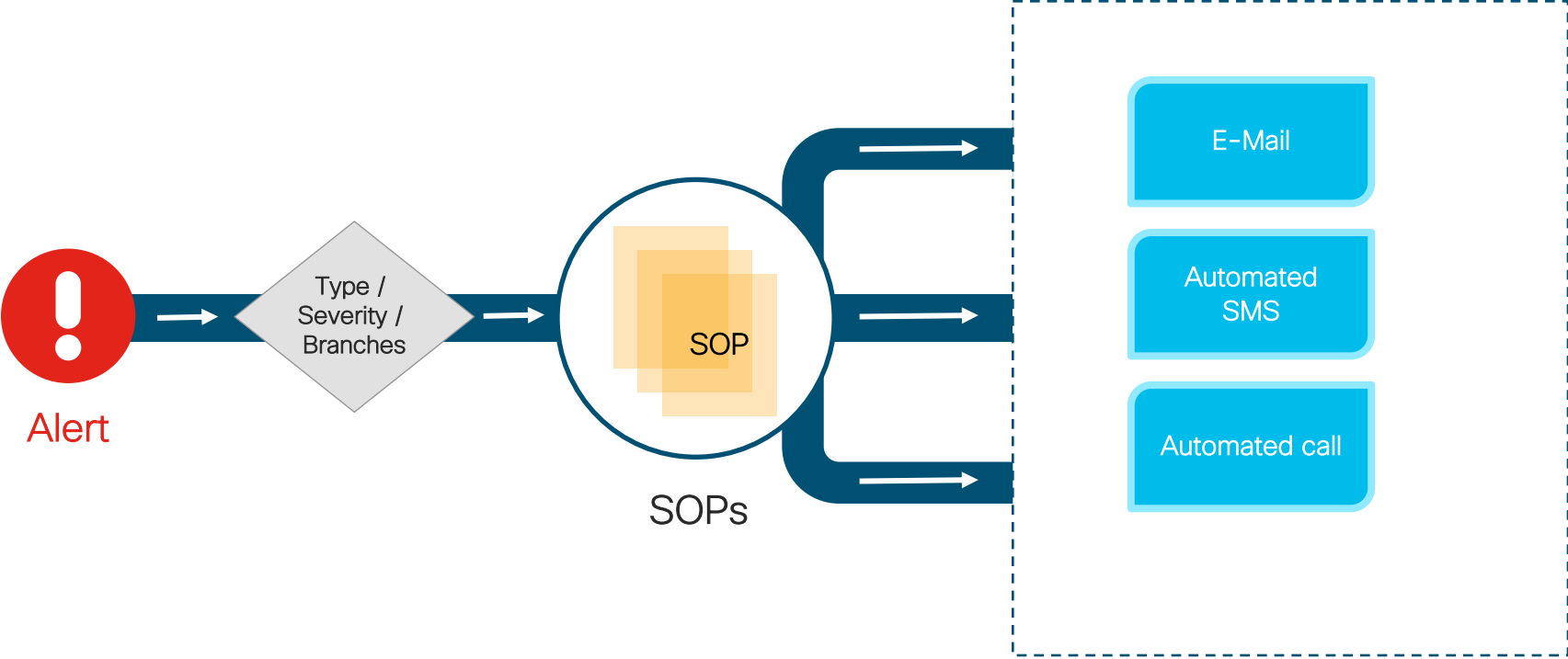
# Standard Operating Procedure (SOP)

# Standard Operating Procedure (SOP)

- Standard Operating Procedure or SOP helps to lay down guidelines and procedures for preventing and dealing with different situations that arise in Cities.
- Cisco Kinetic for Cities Dashboard allows unlimited SOPs to be created and mapped to different types of incidents so that the mappings are persistent.



# Typical SOP Endpoints



# Standard Operating Procedure – Take Action!

The SOP gives the capability to define the following activity types:

## *Manual Activity*

1

An activity that is done manually by the owner and carry out sequential steps automatically e.g. [Sending email alert](#), [automated call to Departments](#)

## *If-Then-Else Activity*

2

A conditional activity that allows branching based on specific criteria. Either enter or select values for Then and Else. E.g. [Based on Severity of Incidents](#), [call different authorities](#), [escalation paths when needed](#)

## *Notification Activity*

3

An activity that displays a notification window that contains an email template for the activity owner to complete, and then sends an email notification. E.g. [Sending email alert when a threshold gets exceeded](#)

\* Cisco Kinetic for Cities Solution supports SOP's for alerts in Safety and Security (SnS) and Environment Domains. There is also support for SOP's for couple of alerts each in Parking (No parking and Poorly Parked) and Traffic (Speeding and Wrong Way)

# SOP: Standard Guidelines and Procedure for Complex Routine Operations



Jaipur

07:13 AM CEST SAT 25 NOV 2017

ENG | [Notification] [Settings] [Help] Kinetic For Cities

- Dashboard
- Map View
- Alerts
- Policies
- Events
- Reports
- SOP**

Workflows Instances

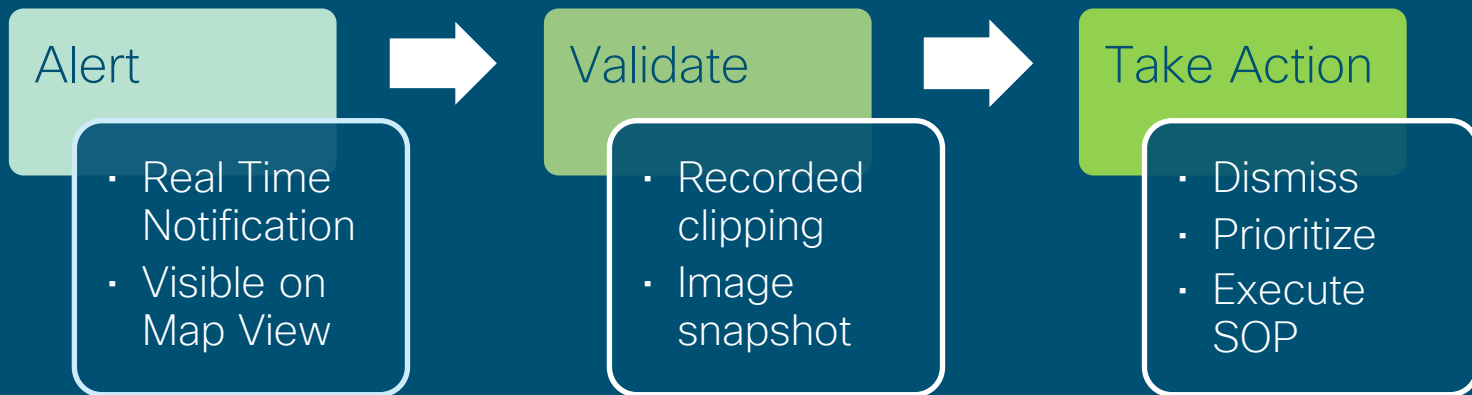
	SOP call	No description							Assign
	SOP Emergency Notification	Emergency Notifica							Assign
	SOP Grievanceprocess	No description							Assign
	SOP Parking Violation	Parking Violation W							Assign
	SOP Review And Approve Activiti Process	Review Activity WorkFlow	Category: http://activiti.org/bpmn20	Number of instances: 0					Assign

### Assign incidents

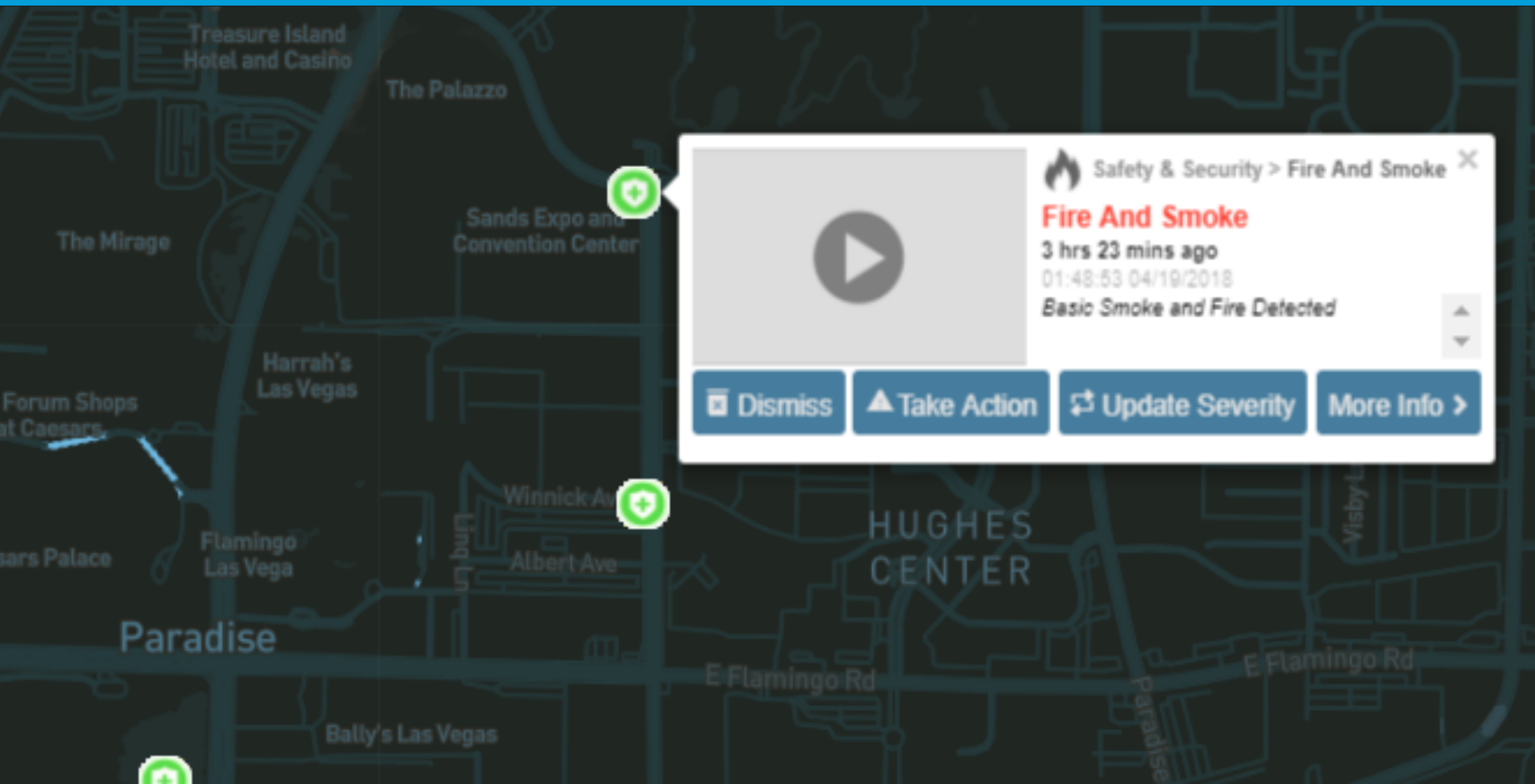
- Accident
- App
- Camera Health
- Citizen Alert
- Crime
- Environment
- Fault
- Fire
- Fire And Smoke
- Garbage
- Graffiti
- Gunshot
- Influencer
- Intrusion
- Keyword
- Limit Exceeded
- Littering
- Maintenance

Select All Clear All Cancel Save

# Situational Awareness + Take Control



# Safety and Security Alerts



Treasure Island  
Hotel and Casino

The Palazzo

The Mirage

Sands Expo and  
Convention Center

Harrah's  
Las Vegas

Forum Shops  
at Caesars

Caesars Palace

Flamingo  
Las Vegas

Winnick Ave

Albert Ave

HUGHES  
CENTER

Paradise

Bally's Las Vegas

E Flamingo Rd

E Flamingo Rd



Safety & Security > Fire And Smoke



**Fire And Smoke**

3 hrs 23 mins ago

01:48:53 04/19/2018

*Basic Smoke and Fire Detected*

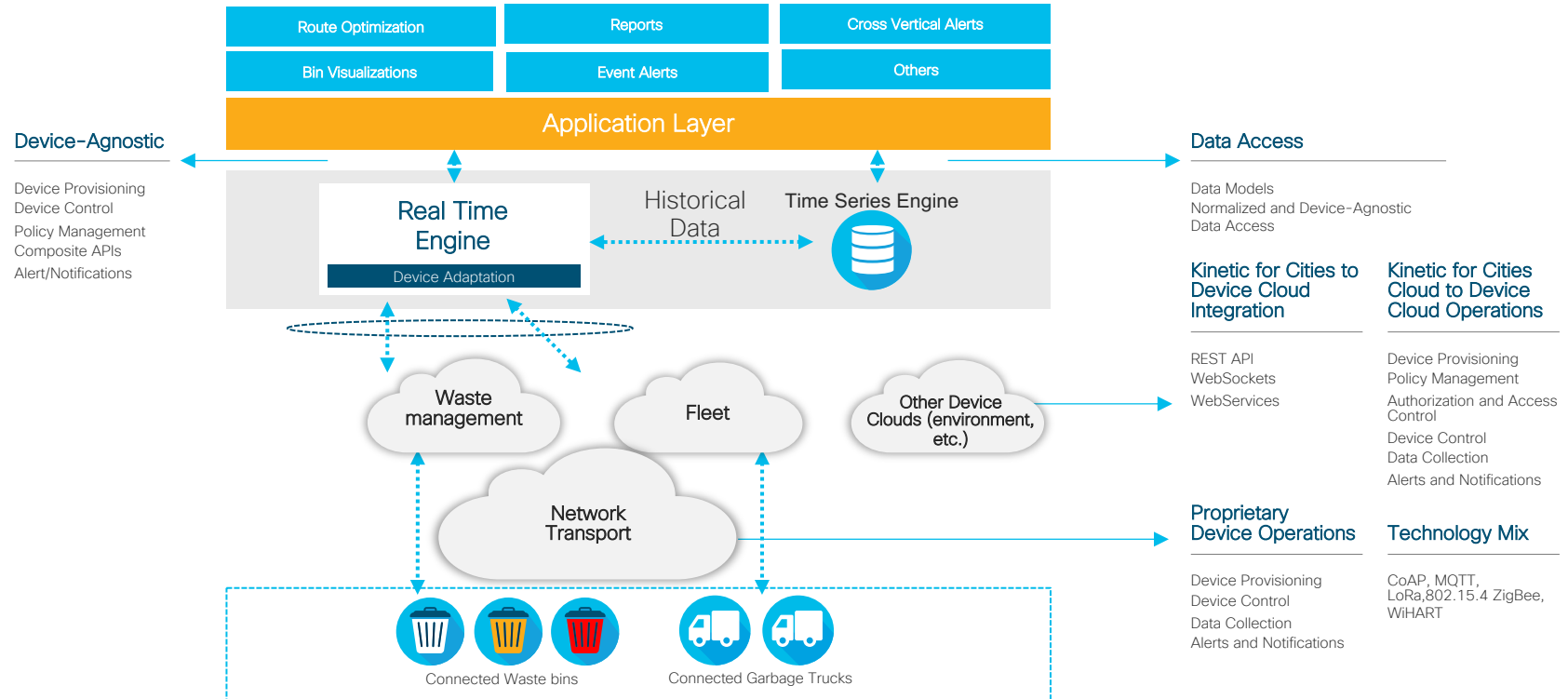
Dismiss

Take Action

Update Severity

More Info >

# Cisco Kinetic for Cities Waste Management Solution Architecture





# Cisco Kinetic for Cities Partner Ecosystem

Parking	Lighting	Waste Management	Environment	Urban Mobility	Safety and Security
Smart Parking Ltd	Sensity	B H Technologies	PAQS (Airdata)	Sensity	Iomniscient
Sensity	Tvilight	Mobiquest	Auriga	World Sensing (Bitcarrier)	Kiwi
Civicsmart	Flashnet	Smartbin	Leapcraft	Kiwi	
Metro Infrasy	Cimcon	Sayme	Breezometer	Cisco CMX	
Urbiotica	Nipun	Wellness	SmartSense	Meraki CMX	
Cleverciti	Paradox	Big Belly	Clarity	Ecocounter	
Paradox	Unilight (ITEF)	Victor Stanley	Oizom	Trinity	
Kiyunsys	Icegateway	Samtech	Airosense	Iomniscient	
Mobilisis	Mayflower	Trinity	Ability	Vinotion	
World Sensing (FastPrk)	Infinium	Bioenable	Libelium	Zipcars	
Frog	Itron	Greensystech	Icegateway		
TSK		WasteControl	Nemec		
PParke			Powermode		
Parkdots			MeCompany		
Parkres			AurAssure		
Nexpa					
Swarco					

# Accelerate Adoption with Starter Solutions



## Lighting

### Value proposition

Cities: Lower opex (energy reduction and fault detection)

Citizens: Improve safety

**Starter Solution**



## Parking

### Value proposition

Cities: Improve space availability and generate revenue

Citizen: Readily find parking

**Starter Solution**



## Environment

### Value proposition

Cities: Lower cost of monitoring, drive air quality compliance

Citizens: Visibility to local air quality data

**Starter Solution**



## Urban Mobility Traffic and Crowd

### Value proposition

Allows traffic and crowd analysis for congestion monitoring and visibility

**Starter Solution**



## Waste Management

### Value proposition

Cities: Improved efficiency in tracking generation and disposal of waste

Citizens: Cleaner, safer neighborhoods

**Starter Solution**



## Safety & Security

### Value proposition

Reduce crime (deterrence)

Increase collaboration (common incident views across agencies)

**Starter Solution**

## Cisco Kinetic for Cities Starter Solutions

- Start fast, grow over time
- Pre-selected technology partners & fixed components
- 2 weeks after physical install to tangible business value
- Hardware/SW/Services, Cisco and 3rd party, in a single package